CharityHost.org

Fees Schedule (2026)

Effective January 2026
Posted January 19, 2026

Purpose:
This Fees Schedule governs the disclosure, types, and application of all fees associated with CharityHost.org services. It is designed to provide clarity and transparency for customers regarding all standard, service-specific, and administrative fees.

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1. Administrative Fee

Each invoice includes a non-refundable administrative fee, calculated as follows:

- 3.5% + $0.45 (applies to any order over $1)

Transparency: Administrative fees cover support, payment processing, and account administration costs.

The administrative fee is not refundable under any circumstances, including account cancellation or service termination.

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2. Domain & SSL Certificate Fees

Domain registration, transfer, and SSL certificate pricing are determined by upstream providers and may vary by TLD or certificate type. CharityHost may apply a markup above the provider's base cost. Exact pricing, including any applicable markup, will be disclosed at checkout or upon request. All domain registration, transfer, and SSL certificate fees are non-refundable.

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3. Professional & Engineering Services Fees

System Administration & Managed Services

$100/hr — CharityHost Servers:
System administration, server management, and WordPress maintenance for CharityHost-

hosted dedicated servers, VMs, VPS, and WordPress sites. Covers setup, security, maintenance, troubleshooting, and ongoing management.

$150/hr — Any Outside Host (Full Root/Admin Access Required):
System administration, server management, and WordPress maintenance for servers hosted with other providers (AWS, Google Cloud, Azure, etc.). Includes setup, security, maintenance, troubleshooting, and ongoing management. Full root or administrator-level access is required.

$200/hr — Priority After-Hours Response:
Expedited system administration or emergency response outside standard business hours (applies to both CharityHost and outside servers).

Website Design
Custom-priced per project, delivered under a project proposal and quote document.

All engineering and professional services are non-refundable. Full service details, exclusions, and custom quotes are available at https://charityhost.org/account/store/engineering.

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4. SMTP Passlist Fee

SMTP Passlist Fee: $25 per VPS (non-refundable; subject to change; see Fees Schedule for current amount)

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5. Abuse Mitigation & Administrative Fees

Abuse mitigation, late payment, chargeback/reversal, and other administrative fees may apply as detailed in the Acceptable Use Policy (AUP) and will be disclosed prior to assessment.

Abuse mitigation fee: see Fees Schedule for current amount; subject to change.

CharityHost reserves the right to update, add, or modify any fee at its sole discretion. All changes are effective immediately upon posting to this Fees Schedule.

All fees are subject to change. Updates are effective immediately upon posting at https://charityhost.org/fees-schedule.

For questions, contact support@charityhost.org.